

QUESTION	ANSWER
What is the Building High-Performance Organisation program about?	This program focuses on practical strategies to build a high-performing organisation by aligning KPIs with business strategy, strengthening accountability, improving meaningful workplace conversations, and rewarding the right behaviours.
What will participants learn from this program?	Participants will learn how to: - Align individual and team KPIs with organisational goals - Build a stronger culture of accountability - Conduct meaningful performance and workplace conversations - Encourage behaviours that support organisational performance - Improve overall team and organisational effectiveness
Who should attend this program?	The program is suitable for business owners, senior management, managers, team leaders, HR professionals, department heads, and anyone involved in managing people and organisational performance.
Is this program suitable for junior employees?	Yes. While the program is particularly relevant to managers and leaders, employees who are involved in goal-setting, performance management, teamwork, or organisational improvement can also benefit.
Is this program suitable for HR professionals?	Yes. The content is highly relevant to HR professionals involved in performance management, KPI development, employees engagement, leadership development, and organisational culture.
How much is the registration fee?	The standard registration fee is RM2,800 per participant .
Is there an early bird rate?	Yes. The early bird rate is RM2,500 per participant for the first 15 applicants .
Is there a group discount?	Yes. Organisations registering 4 or more participants can enjoy the group rate of RM2,300 per participant .
Can I register more than 4 participants from the same company?	Yes. Organisations are encouraged to register multiple participants to take advantage of the group rate.
Is the registration fee inclusive of meals?	Yes, meals are included as part of the program package.
Does the registration fee include accommodation?	No. Participants are responsible for arranging their own accommodation. However, we can help you get a room in EQ at preferential rate
Where will the program be held?	The program will be held at EQ Hotel, Kuala Lumpur .
When is the program?	The program will take place on 13 & 14 October 2026 .

What time does the program start and end?	On both days, the program will start at 8.30am and ends at 5.00pm.
Will there be breaks during the program?	Yes. Scheduled refreshment and meal breaks will be provided throughout the program.
Is parking available at the venue?	Yes. You can park your car at L2 to B4. The flat rate is RM15.00 per entry . You can also use valet services with flat rate at RM50.00 per entry.
Is the hotel accessible by public transport?	Yes. You can reach EQ Hotel via Raja Chulan Monorail Station (4min walk) & Dang Wangi LRT Station (14min walk). You can also reach the venue via e-hailing services.
How do I register for the program?	Contact us through WhatsApp at 012-308 7044 (Salwa) . Provide your full name, IC, and company name. We will send an invoice for you to proceed with payment. Once payment is done, we will provide receipt and program proposal for you to apply for a grant from HRDC.
Can I cancel my registration?	Unfortunately, the purchase is non-refundable. However, for any other disputes and issues regarding the transaction of the payment, please reach out to us via WhatsApp 012-308 7044 (Salwa).
Who is Mr. Azizan Ahmad?	He is our Senior Consultant and has been with us for 8 years. Prior to that, he was with the Standard Chartered Bank Group for 27 years. You can learn more about him and our company from our website (www.pbtconsultants.com/about)
Can I register this program as my training hours for my company?	That depends on your Company policy. We suggest you refer this question to your HR team.
If there are questions we want to ask, how do we do it?	You can contact us via WhatsApp at 012-308 7044 (Salwa) .